



Students in Crisis

As you work with students, you may be confronted with critical incidents. It is important that you contact the resources below for assistance.

INCIDENT	WEEKDAYS	AFTER HOURS
Death	Police 911 and Campus Security 604-822-2222 and VP Students Office 604-822-3955 (after hours via Campus Security)	
Suicide • Imminent threat or attempt	Emergency Services 911 and Campus Security 604-822-222	
Suicide • Suicidal thoughts	Counselling Services 604-822-3811 or Student Health Service 604-822-7011	Crisis Counselling and Suicide Prevention 24-hour crisis lines • BC-wide: 1-800-SUICIDE (1-800-784-2433) • Greater Vancouver: 604-872-3311 Emergency, Vancouver General Hospital 920 West 10 th Avenue, Vancouver 604-875-4995 (24 hours)
Acute Emotional Distress	Counselling Services 604-822-3811	Crisis Counselling and Suicide Prevention 24-hour crisis lines • BC-wide: 1-800-SUICIDE (1-800-784-2433) • Greater Vancouver: 604-872-3311
Medical Emergency (e.g. heart attack, severe bleeding, life threatening injury in a lab)	Emergency Services 911 and Campus Security 604-822-2222	
Illness, injury	Student Health Service 604-822-7011	UBC Urgent Care (UBC Hospital) 604-822-7662 (until 10 pm) Emergency, Vancouver General Hospital 604-875-4995 (24 hours)
Sexual Assault <i>Services should only be called if requested by victim or if a life threatening situation exists.</i>	Counselling Services 604-822-3811 Student Health Service 604-822-7011	
	Emergency Services 911 Campus Security 604-822-2222 Sexual Assault Service at VGH Emergency If sexual assault has occurred within the past seven days, sexual assault services can be requested at: Vancouver General Hospital Emergency, 920 West 10 th Avenue, Vancouver (Female patients can arrange for a Women Against Violence Against Women (WAVAW) rape crisis counsellor to meet them at the hospital.) Women Against Violence Against Women 604-255-6228 24-hour crisis line: 604-255-6344	
Students in need of emergency funding	Student Financial Assistance and Awards 604-822-5111	
Missing Student	Campus Security 604-822-2222	
Extremely disruptive student endangering the safety of themselves and/or others	Police 911 and Campus Security 604-822-2222 and VP Students Office 604-822-3955 (after hours via Campus Security)	

The VP Students office coordinates the University's response to critical incidents involving students, works with faculties and departments to gather information, supports the affected students and surrounding student community, and coordinates communication.

The VP Students office is a resource for instructors and administrators who need help with a student who is in very difficult circumstances and past efforts to resolve their problems have not been successful.

Student Health Service, Counselling Services, Campus Security, the RCMP and other resource groups work with the VP Students office to ensure students receive the support they require.

Please contact the VP Students office at [604-822-3955](tel:604-822-3955) if you have any questions regarding a student in crisis.